



Performance – What Next Post Pandemic

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7-8th October 2020

by  Neotys



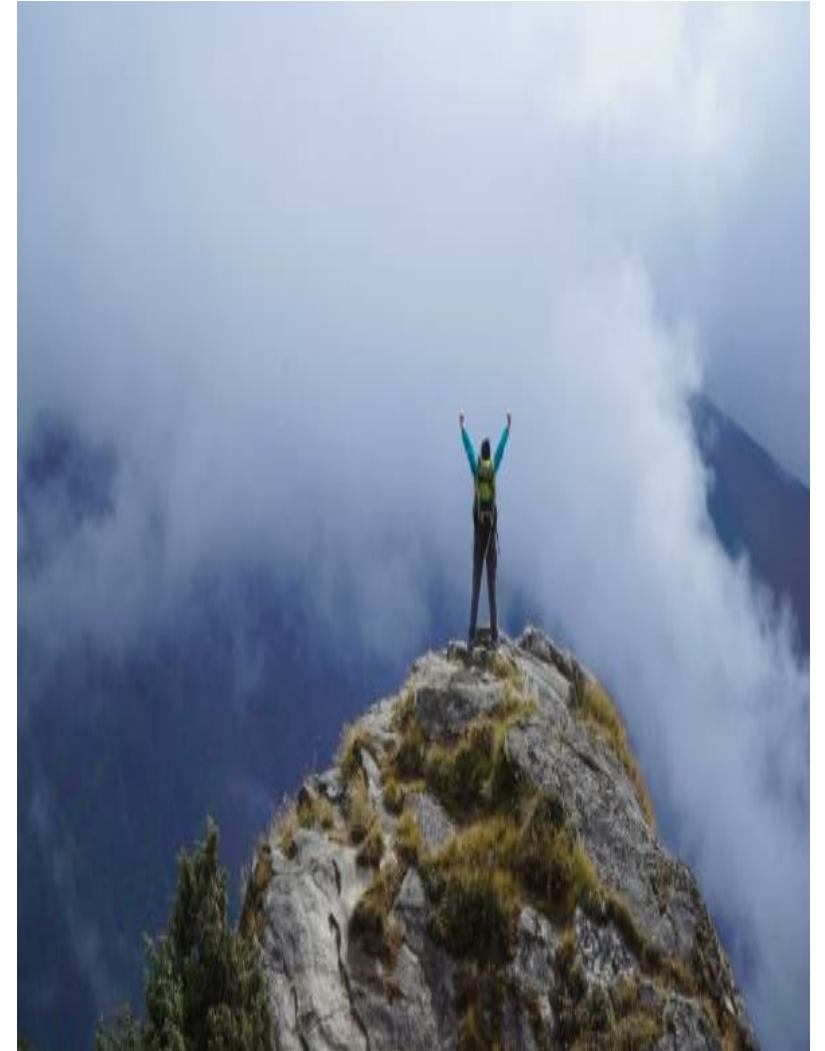
Pandemic Through The Ages



What Gets You Here Can't Get You There



- Consumer behavior and trends
- Business drivers and outcomes
- Competitor's landscape
- Delivery engagements and models
- Capex vs.Opex
- Cost reduction, cost cutting
- Risks and mitigations
- Employee experience
- Trust



Uncertainty – Our New Future



- *Frugality – the way ahead*
- Business mergers and acquisitions
- Partnering and handshakes
- D2C business models
- Acceleration to Digital transformation
- Cloud based ERP solutions
- Advanced machine learning, deep learning algorithms



- Cloud, Collaboration, Cyber security, IOT, BOTS
- Resilience and Reliability – Holistically - not just on IT infrastructure and applications
- AR, VR – increased adoption
- Co-sourcing, in-sourcing
- Limited budgets for hiring and training
- Critical skills – that is slightly broad based than for specific skills
- Anytime, Anywhere execution model





