

Technology Credit Union Uses Neotys' Load Testing Software to Improve Online Banking's Software Quality and Customer Service

Significantly Helped Credit Union Undergo Major Core Conversion by Reducing Testing Time, Effort and Costs

Merrimack, NH – November 17, 2008 – [Neotys](#), a leader in easy-to-use, cost effective stress and load testing tools for web applications, today announced that [Technology Credit Union](#) is successfully using its NeoLoad to stress and load test its online banking application upgrades. Recently, the credit union used NeoLoad to stress and load test a major core conversion of the system.

Technology Credit Union is among the top 1% of the nation's largest credit unions. With over \$1.3 billion in assets and ten full-service branches around the Bay Area, it is a leader in the credit union industry.

The credit union's online application serves over 30,000 members and performs an average of 300,000 sessions on a monthly basis. To stay competitive and improve customer service, it is constantly adding new services and performing regular upgrades to its applications. Before going live with upgrades, the internal staff tests the impact of updates by simulating heavy user load so that any issues can be resolved before going into production.

“Before NeoLoad, we were using makeshift tools that made testing disruptive, inconsistent and time consuming,” explained Victor Smilgys, assistant vice president of e-commerce at Technology Credit Union. “When we required a major core conversion of our system, we knew we needed a proven quality load testing tool to serve our needs. We explored other options, but found NeoLoad to be the most user-friendly, flexible and comprehensive tool for the money. After installing the software, we were ready to go in just a few hours without writing a single line of code.”

Technology Credit Union routinely uses NeoLoad to test its online banking web application applying different user scenarios and simulating web site access by many different users simultaneously.

Smilgys explained, “NeoLoad exceeded our expectations. Not only do we have a top notch load and stress testing tool that tests everything we need, but it is easy to configure, gives us great reports and provides a truly good perspective on what is going on in the production environment. In fact, during a recent upgrade, NeoLoad identified a bug that probably would have gone unnoticed until we were live. NeoLoad saved us from what might have been a problem prior to production which was most appreciated.”

NeoLoad is a web stress testing software that runs high-load scenarios on web applications to measure performance and robustness prior to deployment. Unlike other web testing tools that require scripting, are overly complex and expensive, NeoLoad is easy-to-use due to its intuitive GUI interface, requires no scripting, provides a rich feature set at a cost effective price point.

NeoLoad supports all web technologies and application server technologies including J2EE, .NET, PHP, AJAX, SOAP, FLASH, FLEX and Oracle Forms.

“As the evolution of online banking has grown from simple online banking services, such as bill pay and account services, to more advanced processes such as account-to-account transfers, web application testing of online banking applications has emerged as a critical IT and business issue,” said Stephane Jammet, vice president of sales and business development, Neotys. “As one of the largest credit unions in the country with a constantly growing member base, we are pleased that Technology Credit Union depends on NeoLoad. The tool helps it keep up with the increased volume of members performing online banking by providing easy and quick load test solutions and eliminating bottlenecks.”

About Technology Credit Union

Technology Credit Union is a full-service, financial institution serving individuals who work, live, go to school or regularly worship in Santa Clara, Alameda, Contra Costa, Santa Cruz, San Mateo and San Francisco counties. Tech CU was started in 1960 and is now among the top 1 percent of the nation’s largest credit unions. With more than 78,000 members, over \$1 billion in assets and 10 full-service branches around the Bay Area, Tech CU is a leader in the credit union industry. For more information, visit www.techcu.com.

About Neotys www.neotys.com

Since 2005, Neotys has been helping its clients in more than 40 countries to ensure their applications' reliability, performance and quality. NeoLoad, load testing solution, ensures better efficiency to perform your tests faster, while providing pertinent analyses and full support for all new technologies. At each stage of your project, the Neotys consultants are on hand to guide you, thereby ensuring the successful deployment of your applications. For more information about Neotys and NeoLoad visit: www.neotys.com or contact sales.us@neotys.com or (603) 429-9402.

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